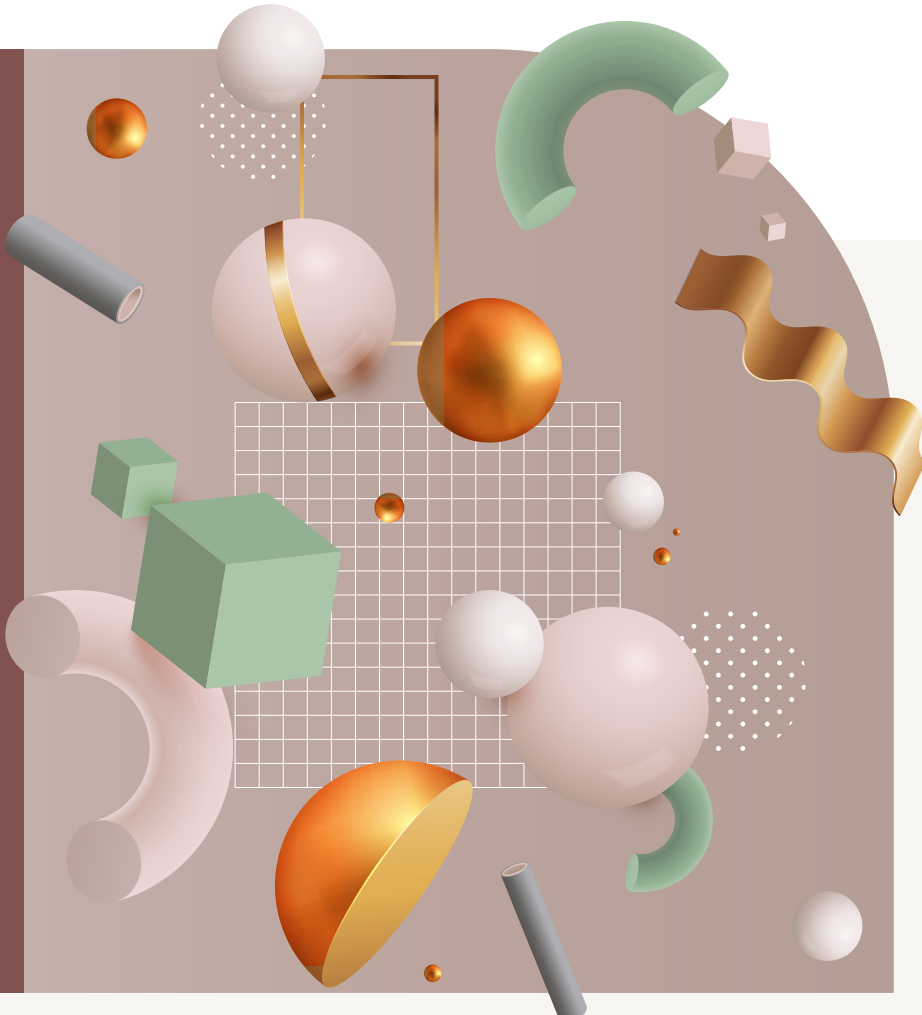


EDIH DIG-4K:

Shaping Kosovo's Digital Future — From Concept to Action

What is
EDIH DIG-4K?

Digital Innovation Gateway for Kosovo (DIG-4K) is Kosovo's first European Digital Innovation Hub (EDIH), co-funded by the European Union and the Government of Kosovo and coordinated by ITP Prizren.



Target Groups:

Micro, Small, and Medium Enterprises (MSMEs) & Public Sector Organisations (PSOs)

Geographical Coverage:

All of Kosovo

Key Sector:

ICT, Health & Education, Fintech & E-commerce, Start-ups and entrepreneurship

Technology areas:

Digital skills & transformation, AI and automation, Cybersecurity, Cloud services

How We Support Digital Transformation?

- Test Before Invest
- Training & Digital Skills
- Access to Finance
- Networking & Ecosystem Building

From Assessment to Action: Progress So Far

Supporting MSMEs

40

MSMEs under current portfolio across 12 municipalities in Kosovo

40

Digital Maturity Assessments (DMAs) conducted, showing a 42% average digital maturity score

30

Funding Needs Assessments completed

5

Tailored Digitalization Roadmap Strategies developed

Supporting PSOs

1

Digital Maturity Assessment conducted

3

Funding Needs Assessments completed

17

Public enterprises benefited from the process of converting public documents into machine readable format in line with EU reform agenda, promoting open data and better digital public services.

Engagement & Collaboration Highlights

3

EU level EDIH & Innovation Events

5

Regional Ecosystem Events

4

Collaboration Agreements with other EDIHs

These engagements strengthened DIG-4K's European visibility, enabled practical knowledge exchange on SME digitalisation, and expanded cross-border cooperation to improve services and joint beneficiary support.

EDIH DIG-4K is turning digital assessments into real action, strengthening businesses, improving public services, and connecting Kosovo to the European digital ecosystem.